

# Affiliateship- How it Works

## How is your customer linked to your Affiliateship?

- 1. Once accepted as Affiliate, you will receive a number of unique PIN codes
- 2. You provide one individual PIN code per one individual customer. That unique PIN code can only be used once for one legal entity.
- 3. Your customer enters that PIN code on the www.teleportel.com website
- 4. The PIN code will grant your customer a recurring 10% discount, provided the customer places an order within 30 days.
- 5. The validity of the PIN code expires 30 days following registration. Neither the customer discount nor the link with your affiliateship will take effect following the expiration of the 30 days' period.
- 6. The PIN code links the customer (on a per legal entity basis) to your affiliateship.
- 7. One customer (legal entity basis) can only be linked to ONE affiliate.
- 8. Customers (on a per- legal entity basis) already using the service, cannot be linked to your affiliateship.

## What's in it for you?

- 9. As long as the customer makes the payment in a timely fashion in-full and without interruption, you will be granted a 20% Affiliate Fee, on a recurring basis.
- 10. Your validated fees will be accumulated in your personal account. You will be paid once the balance reaches a minimum 250,00 Euro. You will pay for any bank charges that may be applied.

### How does it end?

- 11. If the customer stops using the service for two (2) months, you have one (1) month to convince the customer to continue using the service.
- 12. If after these three (3) months the customer does not continue using the service, the affiliate-link is terminated instantly and irrevocably without the need for further notice. The contract with the customer will also be ended, the services will be terminated and the customer discount will no longer apply.



- Misuse by the customer will result in instant termination of the services.
  Misuse by the Affiliate, will result in instant termination of the Affiliateship agreement.
- 14. Non-payment of the invoices in-full, by the customer, will lead to termination of the services following a notification of 30 days.
- 15. Teleportel has zero tolerance for spam. It is not allowed to distribute the PIN codes using mass-communication methods. The PIN code can only be provided to your customer on an individual (per legal entity) basis.
- 16. In case of bankruptcy or any other proceeding relating to insolvency, receivership, liquidation or assignment for the benefit of creditors (of yourself and/or the customer and/or Teleportel).

#### What about invoices, taxes, discounts and fees?

- 17. Teleportel will invoice the customer directly on a quarterly basis. The invoice will show a detailed overview of the calls. The invoice is payable in the beginning of the period.
- 18. Once the customer has paid in-full, you will receive a credit note for your bookkeeping and tax purposes. This credit note will be send by e-mail.
- 19. Teleportel will apply fiscal rules, such as VAT as applicable under Belgian law. You are responsible for any taxes (VAT, income tax, levies, etc..)that may apply.
- 20. Discounts for the customer and the fees for the affiliate, may vary over time and may be subject to change without prior notice. However, discounts and fees for contracts already in place will be granted as described herein, for as long as the customer nor affiliate misuse the system and the customer makes timely payments in-full.
- 21. Neither the Affiliate fee, nor the customer discount will apply for own use but will only be granted for use by other (third party) legal entities. (i.e. customers of the affiliate).

More Questions ? Contact us at+ 32 (0) 2 478 90 80 or marketing@teleportel.com

More details : check Affiliates Agreement